

Lion Safety Business System



Document Title: Quality Policy
Responsibility: Managing Director

Scope

This policy applies to the Business System operated by Lion Safety.

Responsibility

It is the responsibility of the Managing Director to ensure that this policy is adhered to and is up to date.

Document History

Issue	Date	Details of amendment / change	Responsibility
1	23/09/2016	Creation	Daryl Michel
2	04/01/2019	Amendment to Responsibility details	Daryl Michel
3	12/06/2019	Rebrand Header & Footer	Daryl Michel
4	23/11/2020	Reviewed and updated document format. New signatory.	Ralph Lewis
5	02/06/2021	Adopted BSIF required text in paragraph 2	Roger Lewis
6	07/12/2021	Updated with new signatory	Roger Lewis
7	16/08/2022	Updated the PSIP recall & RSSS statement	Roger Lewis
8	11/01/2023	Updated with recommendations from LRQA external audit and new signatory.	Laurie Lewis
9	31/01/2024	Updated and resigned for 2024	Laurie Lewis

Quality Policy

Lion Safety offers a range of protective workwear and footwear. Lion Safety Ltd recognises that the disciplines of quality, health & safety and environmental management are an integral part of its management function.

Lion Safety is committed to:

- Safeguarding the quality of our products and services by working closely with our customers and suppliers. We will establish the highest quality standards, both in the products we supply and the service we provide.
- Meeting and exceeding the requirements and expectations of our customers
- Complying with all applicable laws, regulations and other requirements to which we subscribe.
- Developing quality objectives and to regularly monitor our performance against them.
- Continual improvement of our management system.
- Product Safety Implementation Plan (PSIP) to deliver on an effective recall, and any other corrective action, plan for all products, should it be required.

In order to achieve these commitments, Lion Safety has developed a management system which meets the requirements of ISO 9001 and has developed a framework for setting and reviewing quality objectives. Lion Safety will comply with our management system requirements whilst improving its effectiveness.

This company undertakes to supply only safety equipment and/or related services that fully comply with the standards and regulations and claims made relating to those products and/or related services. Where appropriate, this company will maintain up to date technical files and associated documentation to ensure that regulatory compliance information can be supplied upon request.

Where products are sourced from external organisations which hold technical files relating to the products being offered, *Lion Safety* will request confirmation that these files are current, complete, contain appropriate conformity assessment information and, where relevant, regulatory compliance certificates and will take all necessary steps to confirm the validity of the compliance documentation held by that external supplier in respect of the products being sourced.

Where services are provided related to safety equipment sourced from external organisations, Lion Safety will maintain approval from the manufacturer that the services provided are assessed and approved by the external organisation.

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This policy is communicated to all employees and personnel working on behalf of the company and is available for review by any interested party upon request. It is the Company's belief that, in operating to these standards, it will meet the requirements of its Customers and the Industry.



Laurie Lewis
Managing Director
January 2024